


**C.E HEALTHCARE**

# COMPASSIONATE CARE. BETTER LIVES.

**Domiciliary Care • Supported Living • Residential Care**

Personalised care and support across South Wales.

**www.cehealthcare.co.uk**

WELCOME

# People first. Always.

Care that respects the individual, their choices and the life they want to lead.




## WHO WE ARE

Cheerful Elegant Healthcare Ltd (C.E Healthcare) provides person-centred care and support, including care at home, supported living and residential care at Channel View Care Home in Barry.

## WHAT MATTERS TO US

We listen, involve the people receiving support and work with families and professionals. Our aim is to protect dignity, build confidence and support meaningful daily life.

**Our promise: kindness, respect, choice, independence and care shaped around each person.**

CARE PATHWAYS

# The right support, in the right setting.

Three complementary ways to support independence, safety and wellbeing.




## 01 DOMICILIARY CARE

Personalised assistance in the comfort of your own home.




## 02 SUPPORTED LIVING

Practical support, life skills and community participation.



## 03 RESIDENTIAL CARE

A welcoming residential home environment at Channel View.

**Every enquiry begins with understanding the individual’s needs and preferences.**

CARE AT HOME

# Domiciliary care

Supporting everyday routines while helping people feel comfortable and




## TAILORED HOME SUPPORT

Our visiting care team can assist with personal care, dressing, meal preparation, medication support in accordance with care plans, companionship and household routines.

- Morning and evening routines; mobility and daily living
- Shopping, appointments and community activities
- Respite and longer-term support according to assessment

**Our approach: support people to do as much as they can for themselves, with help where it matters.**

SPECIALIST CARE

# Support for different needs

Flexible, thoughtful care built around individual strengths, circumstances and




## PERSON-CENTRED SPECIALIST SUPPORT

We consider referrals involving dementia, acquired brain injury, physical disability, learning disability and autism, long-term health conditions, mental health support needs, and recovery after hospital stays.

## A CAREFUL, COLLABORATIVE APPROACH

Care needs, risks, communication preferences and appropriate staffing are assessed before support begins. We work with relevant professionals to provide coordinated, safe and respectful care.

**Availability and suitability depend on assessment, staff competencies and the services we are authorised to provide.**

SUPPORTED LIVING

# Your home. Your choices.

Supporting adults to build the skills, connections and confidence for everyday




## EVERYDAY LIFE, YOUR WAY

Supported living focuses on what each person wants to achieve. This may include cooking, shopping, looking after a home, budgeting, attending appointments and developing daily routines.

## MORE THAN PRACTICAL SUPPORT

We also encourage friendships, community activities, education, volunteering and personal goals, alongside personal care where assessed and agreed.

**Housing and tenancy arrangements are separate from care and support agreements.**

LIVING WELL

# Skills. Confidence. Connections.



## INDEPENDENT LIVING SKILLS

Learning to plan meals, manage budgets, travel locally and take part in daily tasks can help people feel more confident and in control.

## A LIFE IN THE COMMUNITY

We encourage personal interests, positive relationships, leisure activities, education and work or volunteering opportunities when appropriate.

## CHOICE AND INVOLVEMENT

Individuals are supported to express preferences and take part in decisions about their routines, activities and support plans.

RESIDENTIAL CARE

# Channel View Care Home

A warm and welcoming residential setting in Barry, Vale of Glamorgan.



## A PLACE TO CALL HOME

Channel View provides residential care in a homely environment where people are treated with dignity, warmth and respect. The home offers individual bedrooms, shared spaces and outdoor areas.

## PERSONALISED SUPPORT

Our team supports daily living, wellbeing, social engagement and meaningful activities, while encouraging independence and maintaining links with family and friends.

**Visits and admission enquiries are welcomed by arrangement. Suitability and room availability are confirmed individually.**

LIFE AT CHANNEL VIEW

# Moments that matter.

Comfort, connection, companionship and a sense of belonging.







## EVERYDAY WELLBEING

Residents are encouraged to take part in familiar routines, conversation, activities and shared moments in a supportive residential setting.

## FRIENDS AND FAMILY

We value connections with loved ones and opportunities for meaningful social contact, respecting individual wishes and preferences.

## INDIVIDUALITY

Personal care is shaped around each resident’s assessed needs, background, choices and changing circumstances.

OUR PEOPLE

# Compassionate professionals.



## DEDICATED CARE AND SUPPORT

Our team includes care and support workers, coordinators and managers working together to promote dignity, safe practice and responsive support.

## LEARNING AND OVERSIGHT

Staff receive role-appropriate training and supervision. Care plans, risk assessments, safeguarding responsibilities, reviews and quality monitoring guide the way services are delivered.

**We encourage feedback and aim to improve continuously through listening, learning and professional oversight.**

GETTING STARTED

# Care begins with a conversation.

1

### 01 TALK TO US

Tell us about your needs, concerns, preferences and goals.

2

### 02 ASSESS & PLAN

We consider care requirements, risks, support hours and suitability.

3

### 03 MEET & PREPARE

Agree a personalised support plan and suitable arrangements.

4

### 04 START & REVIEW

Begin support, stay in touch and review when needs change.

We welcome enquiries from individuals, families, advocates, social workers, commissioners and other professionals.




# C.E HEALTHCARE

## LET’S TALK ABOUT CARE.

Whether you are looking for care at home, supported living or a residential placement, our team is here to listen.

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C.E Healthcare | Cheerful Elegant Healthcare Ltd

Selected scenes are illustrative; service availability is subject to assessment.