

C.E HEALTHCARE / DOMICILIARY CARE

Care at home.
Life on your terms.

A comprehensive guide to compassionate, personalised support in the comfort of your own home.

www.cehealthcare.co.uk

WELCOME

The comfort of home. The care you deserve.

At C.E Healthcare, home is more than an address. It is where memories are made, routines feel familiar and independence matters most.



Personal to you

We listen to your routines, preferences, wishes and goals, then tailor each care arrangement around your assessed needs.

Your independence matters

We support you to continue doing the things you enjoy, safely and confidently, in familiar surroundings.

Support for families

Clear communication and appropriate involvement of loved ones help build confidence and reassurance.

OUR VALUES

Respect. Choice. Connection.

Our promise is to support people as individuals—not simply to complete a list of tasks.



Dignity in every interaction

Personal care is offered discreetly and respectfully, protecting privacy, cultural preferences and individual decisions.

Trust through consistency

We promote familiar care workers wherever possible, clear care plans and responsive communication.

Care that evolves

Needs change. We monitor, listen, review and adapt agreed support so it remains appropriate over time.

WHAT WE OFFER

A complete range of home care support.

From occasional visits to more extensive arrangements, we help people explore support that fits their lives.



Everyday essentials

Personal care, medication assistance, meals, home routines, domestic tasks and companionship.

Time and flexibility

Regular morning and evening visits, longer-term arrangements, short-term or respite support, and assessed live-in care.

Specialist considerations

Dementia, acquired brain injury, disabilities, reablement and other needs are considered through assessment of suitability and capacity.

PERSONAL CARE

Everyday support, delivered with dignity.

Receiving help with personal care should never mean losing control over your day.



Care with sensitivity

Assistance may include bathing, showering, washing, dressing, grooming, toileting and continence routines.

Your choices come first

We respect preferences for timing, privacy, communication and how help is provided.

Encouraging independence

Our team supports people to do as much as they comfortably and safely can, with suitable risk assessment and equipment.

MEDICATION

Support with medication routines.

Reliable medication support can make daily routines easier and offer peace of mind.



Right support, right plan

We offer reminders, assistance or administration where agreed in care plans and authorised under our medication procedures.

Coordinated communication

Where appropriate, our care team liaises with individuals, families, prescribers and other healthcare professionals.

Safety and recording

Staff follow medication training, agreed responsibilities and relevant reporting and recording arrangements.

Comfort in the everyday moments.

A welcoming home and familiar meals can make a meaningful difference to wellbeing.



Meals and nutrition

Support may include planning meals, preparing food and drinks, mealtime assistance and respecting nutritional, cultural and dietary preferences.

Household help

Light cleaning, laundry, changing bed linen, tidying and other agreed everyday household activities.

Doing things together

Whenever appropriate, our care workers encourage involvement in routine activities rather than taking over.

Someone to talk to. Time to connect.

Care at home is also about feeling seen, listened to and valued.



More than practical assistance

Conversation, shared interests, favourite activities and reassurance can help reduce feelings of isolation.

Emotional wellbeing

Support is guided by the individual’s wishes, energy, communication needs and personal interests.

Maintaining relationships

With consent, we can support connection with family, friends and wider social networks.

COMMUNITY

Stay connected to the world around you.

Independence extends beyond the front door.



Getting out and about

Support with shopping, appointments, local outings and community participation may be arranged in line with assessed needs.

Personal interests

We encourage people to retain hobbies, social activities, cultural connections and familiar routines.

Choice and confidence

Every outing is planned around preferences, safe arrangements and the individual’s own goals.

Care that works around your day.

There is no single ‘right’ routine. We aim to work around yours.



Morning visits

Support may include getting up, washing, dressing, breakfast, medicines and preparing for the day.

Evening visits

Assistance may include supper, personal care, changing into nightwear and settling comfortably for bedtime.

Schedules shaped around you

Visit duration, frequency and timing are discussed as part of an individual assessment and agreed care plan.

FLEXIBLE CARE

Short-term help. Ongoing reassurance.

Whether needs are changing or care is planned for the long term, we start by understanding the individual.



Respite and short-term care

Temporary support may help when families need a break or a person needs additional assistance after illness or injury.

Long-term domiciliary care

For people who benefit from continuing assistance, we agree practical support arrangements and review them over time.

Availability and suitability

All care packages depend on assessment, staffing availability, required skills and agreed service arrangements.

LIVE-IN CARE

More support. Still your own home.

We discuss the practicalities of live-in care carefully so expectations, staffing and safety needs are clear.



A familiar place to remain

Live-in care may suit someone who wants more extensive daily assistance without moving away from home.

What it can include

An agreed live-in arrangement may cover personal care, companionship, meals and everyday household support.

Clear arrangements

Live-in staff require suitable accommodation, rest and breaks. Continuous waking day-and-night assistance requires separately assessed staffing and cover.

Dementia and acquired brain injury.

Specialist support starts with understanding the person—their strengths, preferences and circumstances.



Dementia and Alzheimer's

Respectful help with familiar routines, daily care, reassurance, meals, activities and meaningful connection.

Acquired brain injury

Individually assessed support may address memory, communication, confidence, daily routines and community participation.

Working together

We consider relevant healthcare and rehabilitation goals and coordinate with professionals where appropriate.

Disability, recovery and changing needs.

We consider referrals individually and accept care only where assessed needs can be met safely within our capabilities.



Physical disabilities and mobility

Support may include personal care, transfers and daily activities using suitable equipment and trained assistance.

Learning disabilities and autism

Person-centred routines and communication approaches can help protect choice, comfort and confidence.

Recovery, palliative and other care

Post-hospital support, reablement and sensitive end-of-life assistance are assessed alongside families and relevant professionals.

OUR PEOPLE

A dedicated team behind your care.

People make the difference. Our focus is on skilled support and genuine human connection.



Compassionate care workers

Our diverse care team supports daily living with patience, empathy, sensitivity and respect.

Care coordination and oversight

The Registered Manager and coordination team support assessments, planning, allocations, reviews and communication.

Continuity and trust

We aim to match staff to individual needs and build familiar, dependable relationships over time.

DOMICILIARY CARE / LEADERSHIP

Our Leadership & Management Team



Members of the C.E Healthcare Leadership & Management Team

Strong leadership. Personalised care.

Our leadership team works with the registered management and care coordination teams to promote respectful, reliable home care. Through staff development, safeguarding oversight, individual care planning and quality monitoring, we aim to support dignity, independence and positive outcomes for the people receiving our care.

SAFETY AND QUALITY

Care you can feel confident about.

Quality is supported through everyday practice—not just promises.



Training and supervision

Care workers receive role-appropriate learning, including safeguarding, medication processes, moving and handling, infection prevention and person-centred care.

Planning and safeguarding

Individual assessments, risk management, safeguarding responsibilities and care records guide practice.

Listening and improving

Feedback, supervision, competence checks, reviews and management audits inform continuous improvement.

INDEPENDENCE

Your routines. Your voice. Your life.

Good care should help preserve identity, self-determination and a sense of belonging.



Encouraging choice

We support decisions about clothing, meals, activities, daily routines and the things that matter personally.

Helping maintain confidence

Where appropriate, we support existing skills and encourage involvement in everyday tasks and activities.

Family and community connections

We support preferred contact with loved ones and community engagement with appropriate consent and arrangements.

GETTING STARTED

A straightforward journey to home care.

We aim to make arranging support clear, welcoming and personal.



01 Tell us what you need

Contact our team to discuss circumstances, preferences, concerns and the kind of help you are considering.

02 Assessment and personalised plan

We assess needs and risks, discuss visit times, staffing, practical arrangements and applicable costs.

03 Meet, begin and review

We introduce appropriate staff where possible, agree arrangements, begin care and review the plan when needs change.

QUESTIONS ANSWERED

The details families often ask about.

Every family has different questions. These are some of the most common.



How much does care cost?

Charges depend on assessed needs, visit length and frequency, and agreed arrangements. We discuss pricing before support begins; local authority funding may be available following eligibility assessment.

Can we have familiar carers?

We promote continuity where possible, while recognising staff availability and operational requirements.

Can visits include weekends?

Visits can be arranged throughout the week according to confirmed availability and agreed care plans.

Answers that help you plan.

For anything not covered here, our team is happy to discuss your circumstances.



Can family members be involved?

Yes, where the person wishes and appropriate consent or legal authority is in place.

What if care needs change?

We review arrangements and work with the individual and relevant people to make appropriate adjustments, subject to reassessment and capacity.

Can you help with complex conditions?

We consider referrals individually, including dementia, acquired brain injury and disability-related needs, and confirm suitability before agreeing care.



GET IN TOUCH

Let’s talk about care at home.

Whether you are planning ahead or need support soon, we are here to listen and explore appropriate options.

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